

DRAFT TOPLINE DATA

SAMPLE:	972 Adult Residents of Thurston County
SAMPLE FRAME:	Registered Voter Households: At least one member is registered to vote
MARGIN OF SAMPLING ERROR:	±3.1% at the 95% level of confidence
DATA COLLECTION:	117 Landline Telephone Survey with Live Interviewers 133 Cell phone survey with Live Interviewers 722 Online
FIELD DATES:	March 22 – April 9, 2019
<ul style="list-style-type: none"> • The questions are presented here as they were asked in the interview • The figures in bold type are percentages of respondents who gave each answer. % signs have been omitted for clarity. • The findings are displayed for the telephone and online portions of the survey as well as for the combined total. • The data have been weighted by zip code, age and gender to align with the population distribution • Percentages may not add to 100% due to rounding. 	

- What city do you live in
 - <1** Bucoda
 - 19** Lacey
 - 41** Olympia
 - 2** Rainer
 - 3** Tenino
 - 11** Tumwater
 - 8** Yelm
 - 3** Other
 - 14** Unincorporated

- 1.** First, how long have you lived in Thurston county?
 - 6** 0-2 yrs
 - 14** 2-5 yrs
 - 12** 6-10 yrs
 - 19** 11-20 yrs
 - 48** 20+ yrs

- 2.** Have you ever been to the Thurston County Courthouse or other county office or department at the Courthouse complex?
 - 83** YES → **02.1**
 - 2.1. IF YES [N=802]:** When was your most recent visit to the Courthouse?
 - 66** 0-2 years
 - 19** 3-5 years
 - 11** 5-10 years
 - 4** 11+ years
 - 1** DK/NA

2.2. What was the purpose of your most recent visit to the Courthouse?

- 25 Serve on a jury
- 12 Other court-related business
- 11 Apply for a permit
- 10 Make a payment
- 8 Attend a meeting or hearing
- 2 Work there
- 20 Other business in a county office

2.3. IF NO [N=170]: Do you know where the Courthouse is?

- 53 YES [LAKERIDGE DRIVE / TOP OF THE HILL/ WESTSIDE]
- 47 NO → SKIP TO Q5
- 1 DK/NA → SKIP TO Q5

3. For these next questions, I would like your opinions about the County Courthouse. For each of these descriptions, rate the courthouse as: Excellent, Good, Satisfactory, Unsatisfactory or Poor

[N=891 FAMILIAR WITH COURTHOUSE]	POOR	UNSATIS	SATIS	GOOD	EX	DK
A The convenience of the location	4	6	39	33	13	4
B Availability and convenience of parking	21	22	30	16	5	6
C The condition of the buildings and facilities	5	10	43	27	6	9
D The ease of finding your way around	5	13	40	28	8	8
E The feeling of safety and security	2	5	34	34	18	8

4. Have you contacted any office of County government in other ways, such as by telephone, email or website in the last few years? [N=891 FAMILIAR WITH COURTHOUSE]

- 42 NO
- 39 YES, TELEPHONE
- 31 YES, WEBSITE
- 18 YES, EMAIL
- 3 YES, SOCIAL MEDIA
- 3 YES, OTHER
- 1 DK/NA

5. There is a proposal being discussed to build a new County Courthouse. Have you heard anything about that proposal?

- 36 YES
- 63 NO
- 1 DK/NA

6. Do you think there is a need for a new Thurston County Courthouse? Would you say there is [READ LIST] for a new courthouse?

- 20 A great need
- 24 Some need
- 31 Very little need
- 19 No need
- 7 DK/NA

7. Next, I am going to describe some of the features of this proposed new Courthouse. As I read each one, tell me whether you think would be a Significant Improvement, a Small Improvement, or Not an Improvement over the present courthouse. The first one is...

ROTATE	NOT	SMALL	SIGNIF	DK
A The new Courthouse would combine 16 County departments that are now in 7 buildings into 2 buildings next to one another.	9	19	61	11
B The new Courthouse would have a one-stop customer service desk for people having business with many county services.	12	21	57	10
C The new Courthouse would be built on the site of the old Olympia City Hall, near downtown on Plum Street	32	22	32	15
D The new Courthouse would replace the Olympia Municipal Justice Center. The city and county would share courtrooms and other facilities.	19	24	34	24
E The new Courthouse location would be accessible by foot, bike, car or bus, with more parking, frequent bus service, and ADA access.	11	21	59	9
F The new Courthouse would include improved security and separation for defendants, jurors, witnesses, and observers.	11	23	52	15
G The new Courthouse would have 50% more space. It would last 50 years and cost about \$250 million to build – compared to \$50 million to maintain the current facility for 10 years.	21	24	43	14
H The new Courthouse would replace the current 40-year old courthouse complex	17	26	42	15

8. Next, I am going to read some of statements about public services. As I read each one, tell me whether you Disagree Strongly, Disagree, Agree or Agree Strongly with that statement. The first one is:

ROTATE	STR DIS	DIS	AGR	STR AGR	DK
A A courthouse is necessary for the administration of justice and public safety.	3	3	48	43	2
B The County should look for more ways to provide services on-line so that citizens don't need to travel to the Courthouse.	2	7	51	37	2
C Maintenance and repair of the Courthouse buildings is an essential service of county government.	1	4	62	31	3
D Adding capacity to meet future population growth is an essential service of county gov't.	2	9	57	30	2
E The courthouse is an essential place to access county services.	2	13	58	25	3
F Increasing taxes to pay for new buildings is an appropriate way to provide more county services.	22	31	36	9	4
G The current Courthouse is a safe and inviting place	5	25	50	10	10
H The cost of county services will increase over time.	5	10	66	16	4

9. What more would you like to know about the proposal to build a new County Courthouse?

RESPONSES ON P.5

10. I have just four last questions for our statistical analysis. How old are you?

13 18-35
 24 36-50
 32 51-34
 30 65+
 1 [NO ANS]

11. Do you own or rent the place in which you live?

82 Own
 16 Rent
 1 DK/NA

12. Which of the following best describes you at this time? Are you. . .

10 Self-Employed or Business Owner
 25 Employed in Private Business
 26 Employed in the Public Sector, Like a Govt Agency or Educational Institution
 3 Not employed outside the home
 1 Student
 33 Retired

13. Finally, I am going to list four broad categories. Just stop me when I get to the category that best describes your approximate household income - before taxes - for last year.

- 22 \$50,000 or less
- 21 \$50 to 74,000
- 19 \$75 to 99,000
- 31 \$100,000 or more
- 9 NO ANSWER

14. What is your gender?

- 47 MALE
- 52 FEMALE
- 1 OTHER

Thank you very much. You have been very helpful.

Q9: What more would you like to know about the proposal to build a new County Courthouse?

QUESTIONS

- 26% Cost / Funding / Taxes
- 6% Timeline
- 5% Rationale / Justification/ Why needed?
- 5% Parking / Accessibility
- 4% What would be done with the old building?
- 3% What services will be included
- 3% Will we get to vote on it?
- 3% See the plans
- 2% What's wrong with the existing building?
- 2% New or remodel?
- 1% Where will it be built?
- 1% Will there be hearings?

COMMENTS

- 11% Not a good site
 - 5% "Everything" / Educate the public
 - 4% There are higher priorities
 - 3% Good ideas / Needed
 - 2% Bad idea
-